

!! Protean Cautions Public Against Spurious Calls !!

This Caution Notice is issued to inform that Protean eGov Technologies Limited (Protean) [Formerly NSDL e-Governance Infrastructure Limited (NSDL e-Gov)] does not make any calls for recovery / collection of amounts for issuance of PAN/TAN processing PAN/TAN, TDS/TCS & Form 24G applications nor does it solicit any bank or credit / debit card details from the applicants over phone or e-mail. Facility to apply for PAN/TAN offline is available to applicants through TIN-Facilitation Centres/ PAN Centres. To apply for PAN online is also available to applicants on the website www.tin-nsdl.com and the application fees are also payable online through this website.

We have a customer care centre, which provides assistance on all PAN/TAN, TDS/TCS & Form 24G etc. related queries/complaints/ feedback. The link is available on www.tin-nsdl.com. Protean [Formerly NSDL e-Gov] strongly recommends that the PAN/TAN, TDS/TCS & Form 24G Applicants should not provide their personal information / bank details on complaint portals / social media platforms and should not respond to any solicitations of bank or credit / debit card details sought by anyone over phone/e-mail including any person claiming to be calling from Protean [Formerly NSDL e-Gov] or Income Tax Department. Any person/ entity acting at the instance of such solicitation shall do so at his/ her / its own risk cost and responsibility.

Should you come across any such incident or have any information regarding solicitation/ calls received for recovery or collection of payments on behalf of Protean [Formerly NSDL e-Gov] you are advised to bring to the company's notice immediately through e-mail at tininfo@proteantech.in or call us on 020 – 2721 8080 to report such incidents.

This Notice is being put on the website of Protean to caution public at large to beware of any such phone calls and refrain from disclosure of personal details on social media/ internet and any liability / responsibility in this regard is hereby disclaimed by Protean.

Protean eGov Technologies Limited
[Formerly NSDL e-Governance Infrastructure Limited (NSDL e-Gov)]
(CIN – U72900MH1995PLC095642)
1st Floor, Times Tower, Kamala Mills Compound
Senapati Bapat Marg, Lower Parel,
Mumbai. Maharashtra-400013.